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ICAO TECHNICAL CO-OPERATION PROGRAMME CERTIFIED TO ISO 9001:2008

MONTREAL, 19 March 2012 — The Procurement Section of ICAO’s Technical Co-operation Bureau (TCB) has been certified to the ISO 9001:2008 standard for quality management systems.

Under the umbrella of the Technical Co-operation Programme, the Procurement Section coordinates and implements over one hundred technical assistance projects for Member States every year. These projects aim to promote the safe, secure and sustainable development of civil aviation in line with ICAO’s Standards and Recommended Practices (SARPs).

As these procurements often become technically complex, close monitoring and quality-focused project definition and administration is vital to their successful implementation.

“Certification to ISO 9001 reinforces ICAO’s commitment to further improving the quality and effectiveness of its procurement function to the benefit of Member States and the aviation community,” said Raymond Benjamin, Secretary General of ICAO.

“By establishing a quality process along with clearly defined objectives, we now have measurable targets for continual improvement. This will ensure that both external and internal customers receive the highest level of service,” Benjamin added.

The audit was conducted by the British Standard Institute (BSI), an international standard, testing, registration and certification body. The scope of certification covers the procurement of goods and services for ICAO Member States, ICAO Headquarters, Regional Offices, other United Nations Organizations and private entities.

Procurement is the second area within the Organization to receive ISO compliance for its implementation of a quality system. In January of this year, the Organization’s Universal Safety Oversight Audit Programme (USOAP) was recertified to the ISO 9001:2008 standard.

A specialized agency of the United Nations, ICAO was created in 1944 to promote the safe and orderly development of international civil aviation throughout the world. It sets standards and regulations necessary for aviation safety, security, efficiency and regularity, as well as for aviation environmental protection. The Organization serves as the forum for cooperation in all fields of civil aviation among its 191 Member States.